FACCTS (Family Court Case Tracking System) Release Notes

Farheap Solutions Inc.
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FARHEAP SOLUTIONS INC

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1 New Features

1.1 Header Re-design

The header (top section icons/buttons) of the screen has been re-designed. The buttons have new images/icons to represent their function. The new icons are clearer and more intuitive. In addition, we have replaced the icons that used the two digit acronyms, which were confusing. We have also changed the order of a few of the buttons to coincide with the frequency and order of use. The more frequently used buttons are to the left.

1.2 New Protected and Appearance Toggle Buttons

A new row of toggle buttons have been added just below the header buttons. These buttons replace the ones that previously used the two letter acronyms such as [PP] and [RP], which were not intuitive. The new buttons are more clear and distinguishable. They include…

- [Present] = The party is present
- [Sworn] = The party has been sworn in
- [Attorney] = The party's attorney is present

A [Protected] toggle button is also included. Its text is colored blue to make it stand out. This button allows the user to quickly select which party is the protected party. This was previously determined by the location of the party on the screen. The first party was always the protected party and the second party was always the restrained party. This is no longer the case, so the [Protected] toggle buttons are now used to determine which party is the protected party.

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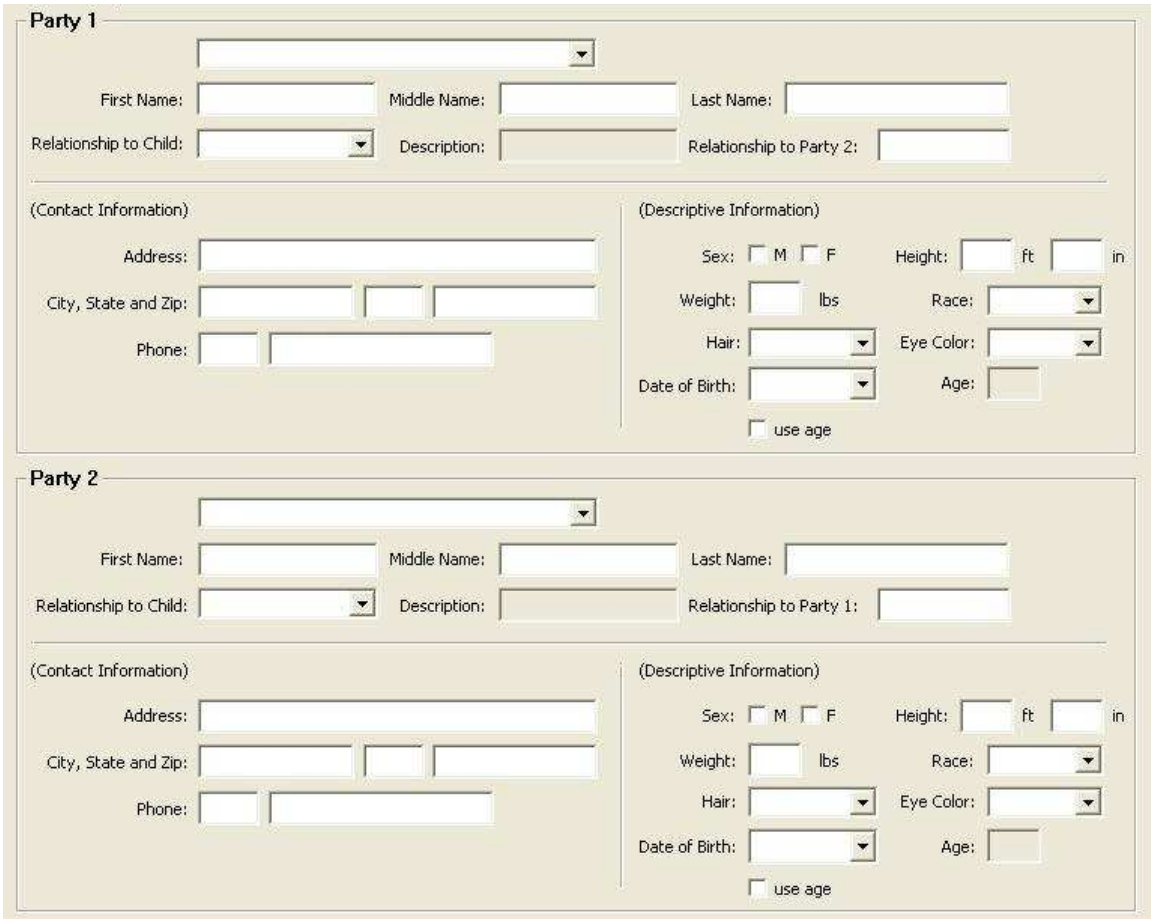
1.3 Personal Info Page Update – either party can be the protected party



The Personal Info page has been updated to enable either the first or second party to be the protected party. Now, both parties have a section for contact information (used for the protected party) and a section for descriptive information (used for the restrained party). Previously, it was assumed that the first party was always the protected party, now either can be the protected party.

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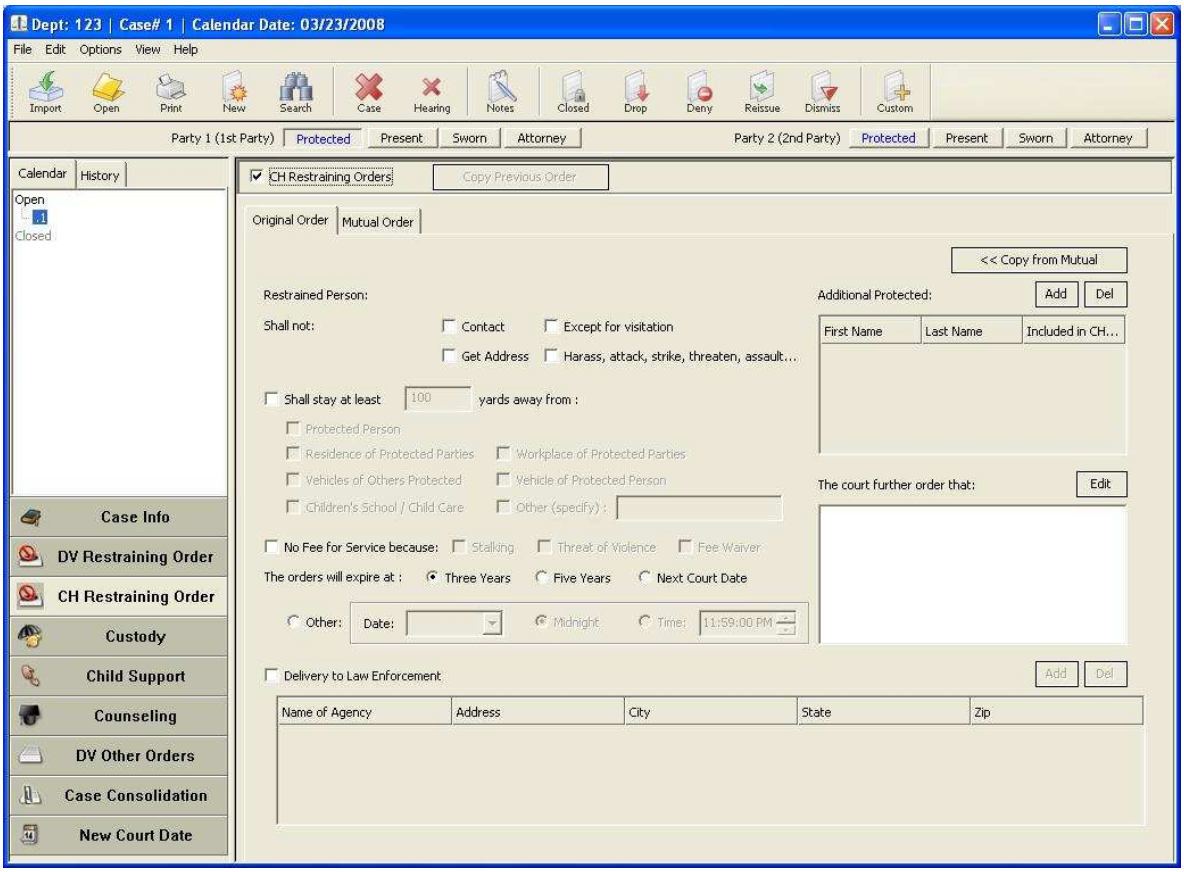
1.4 CH-140 CH Restraining Order



The CH-140 has been added. The screen captures the information specific to the CH-140. The CH-140 order can be printed using data from this screen along with common case information required by the CH-140 pdf order form.

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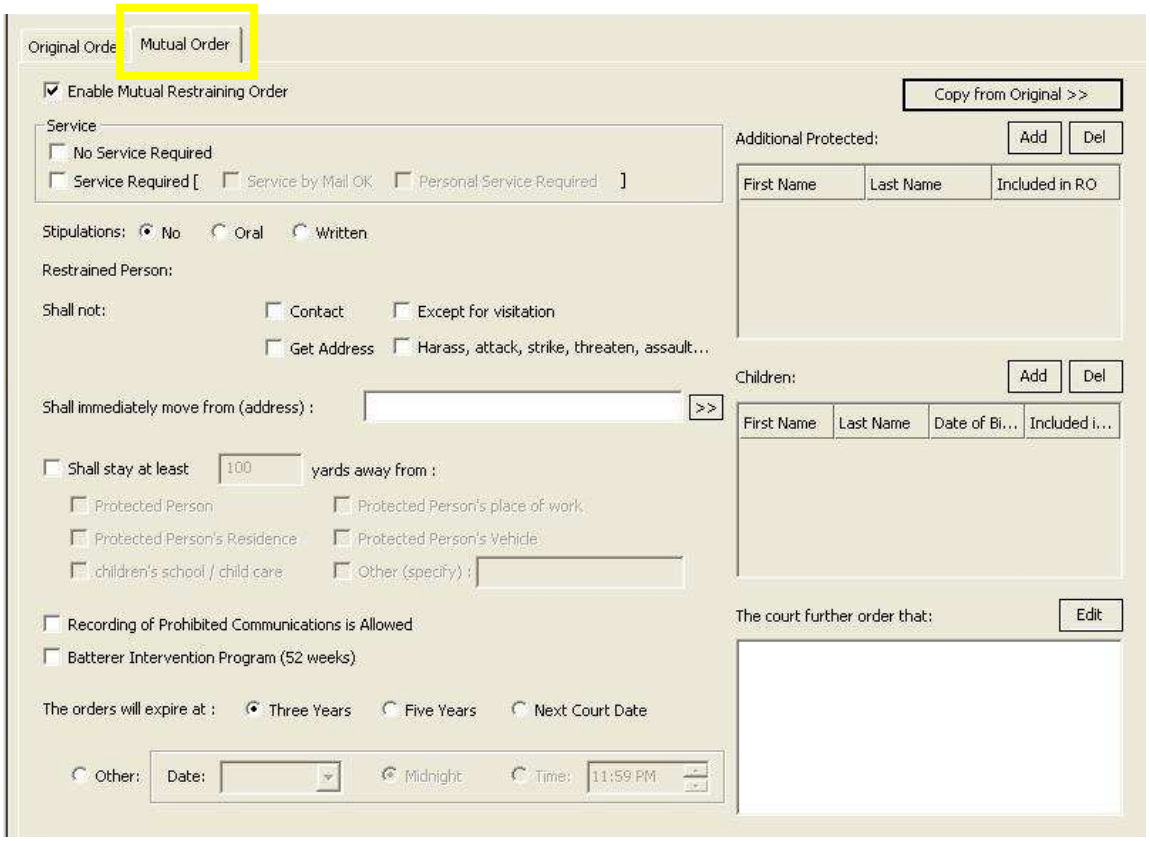
1.5 Mutual Orders (Restraining Orders, Other Orders)



Mutual Orders are now supported by FACCTS. Orders that can have mutual orders include…

- DV Restraining Order
- CH Restraining Order
- DV Other Orders

A Mutual Order can be added by selecting the "Mutual" tab and clicking the "Enable Mutual Order" checkbox. The information on the mutual tab is independent from the information on the original tab and the protected party is switched. When an order that has a mutual order is printed, two pdf order forms will be generated, one for the original order and the second for the mutual order.

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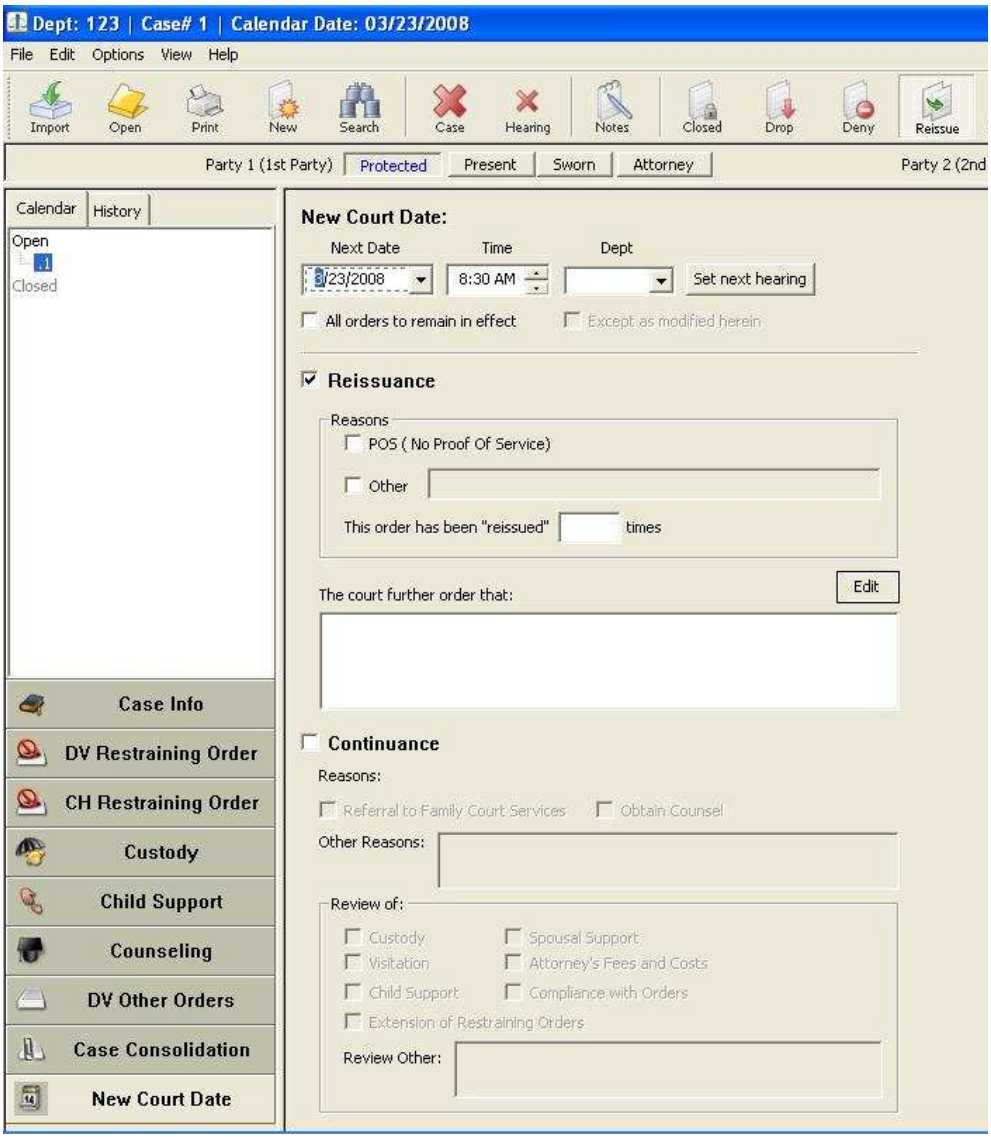
1.6 New Court Date page reorganization



The New Court Date screen has been updated. Now either "Reissuance" or "Continuance" can be selected, not both. When you select one of them, the other is grayed out. This makes it clear as to which reason is being selected for the New Court Date creation.

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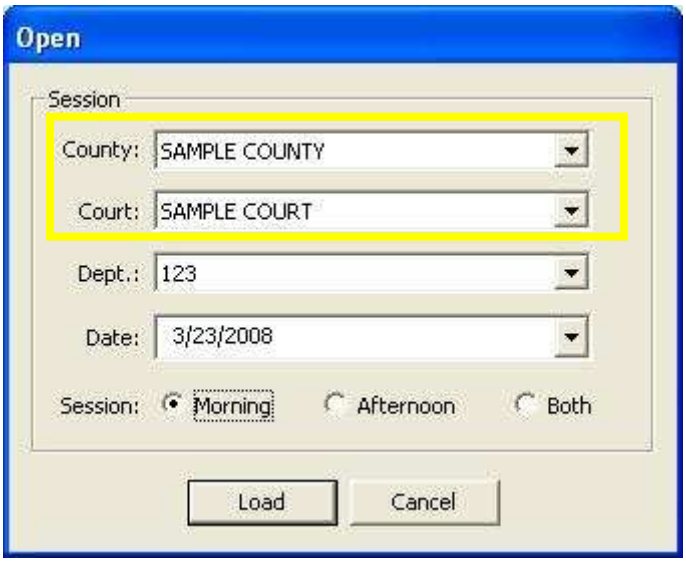
1.7 Updated Open window (now includes County and Court)



The Open Case window now includes drop down lists for the County and the Court. Previously, the user could only change departments within the currently selected County/Court.

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